

## Commonwealth of Virginia – Workers' Compensation Program

Name	Title	Phone	Weekly Schedule	Lunch	E-Mail Address
Kristie McClaren	Director	804-786-0362	M-F 7:45-4:15	1:00-1:30	<a href="mailto:kristie.mcclaren@dhrm.virginia.gov">kristie.mcclaren@dhrm.virginia.gov</a>
Kitty Hughes	Quality Assurance Specialist	804-786-9922	M-F 7:15-4:00	1:30-2:00	<a href="mailto:kitty.hughes@dhrm.virginia.gov">kitty.hughes@dhrm.virginia.gov</a>
Michelle Allen	WC Disability Manager	804-225-2158	M-Th 8:45-1:45	12:30-1:00	<a href="mailto:michelle.allen@dhrm.virginia.gov">michelle.allen@dhrm.virginia.gov</a>
Chad Smith	RTW Specialist	804-786-2311	MTuThF 7-4 W 7-1	1:30-2:00	<a href="mailto:chad.smith@dhrm.virginia.gov">chad.smith@dhrm.virginia.gov</a>
LaTarsha McMahan	RTW Specialist	804-786-2310	M-F 7:45-4:30	12:15-1:00	<a href="mailto:latarsha.mcmahand@dhrm.virginia.gov">latarsha.mcmahand@dhrm.virginia.gov</a>
Andrew Reale	Lead Risk Management	804-225-2189	MTuWF 6:45-315; Th	12:30-1:00	<a href="mailto:andrew.reale@dhrm.virginia.gov">andrew.reale@dhrm.virginia.gov</a>
Zain Afzal	Paralegal	804-775-0746	M-F 8:00-5:00	12:00-1:00	<a href="mailto:zain.afzal@yorkrsg.com">zain.afzal@yorkrsg.com</a>
Pamela Goetz	Program Assistant	804-786-0368	MTWF 8-4:45 Th 8-4	1:00-1:45	<a href="mailto:pam.goetz@dhrm.virginia.gov">pam.goetz@dhrm.virginia.gov</a>
Jon Carpenter	Program Assistant	804-786-2312	M-F 7:00-4:00	12:30-1:30	<a href="mailto:jon.carpenter@dhrm.virginia.gov">jon.carpenter@dhrm.virginia.gov</a>
Althea Burnett	VSDP Disability Coordinator	804-786-9862	M-F 7:30-4:00	1:00-1:30	<a href="mailto:althea.burnett@yorkrsg.com">althea.burnett@yorkrsg.com</a>
Bob Vilcheck	LCI Loss Control Manager	804-775-0748	M-F 7:00-4:00	12:30-1:00	<a href="mailto:bvilcheck@mcinnovations.com">bvilcheck@mcinnovations.com</a>
Curtis Stacy	LCI Loss Control Consultant	757-653-2476	M-F 8:00-5:00	12:30-1:30	<a href="mailto:curtis.stacy@dhrm.virginia.gov">curtis.stacy@dhrm.virginia.gov</a>
Monica Vannoy	LCI Loss Control Consultant	804-308-3993	M-F 8:00-5:00	1:00-2:00	<a href="mailto:monica.vannoy@dhrm.virginia.gov">monica.vannoy@dhrm.virginia.gov</a>
Managed Care Innovations (MCI) – Administrative Office					
Monty McFadden	Principal	804-344-0009			<a href="mailto:mmcfadden@mcinnovations.com">mmcfadden@mcinnovations.com</a>
Bobby Cone	Principal	804-344-0009			<a href="mailto:rcone@mcinnovations.com">rcone@mcinnovations.com</a>
Jack Sullivan	Loss Control Manager	804-344-0009			<a href="mailto:jack.sullivan@icinnovations.com">jack.sullivan@icinnovations.com</a>
MCI-Claims Operation P.O. Box 1140, Richmond, VA 23218-1140					
Phone 804-649-2288 Fax 804-371-2556					
Penny Gough	Director	804-775-0702	M-F 8:00-5:00	12:30-1:30	<a href="mailto:pgough@mcinnovations.com">pgough@mcinnovations.com</a>
Mark Hyland	Vice President of Claims	804 775-0717	M-F 8:00-5:00	12:30-1:30	<a href="mailto:mark.hyland@yorkrsg.com">mark.hyland@yorkrsg.com</a>
Joe Johnson	Claims Manager	804-775-0701	M-F 8:00-5:00	12:00-1:00	<a href="mailto:joe.johnson@yorkrsg.com">joe.johnson@yorkrsg.com</a>
Steve Palczynski	IT Manager	804-775-0711	M-F 8:00 -5:00	1:00-2:00	<a href="mailto:Steve.Palczynski@yorkrsg.com">Steve.Palczynski@yorkrsg.com</a>
Tommy Rabassa	IT Asst.	804-775-0765	M-F 8:00-5:00	12:00-1:00	<a href="mailto:Tommy.Rabassa@yorkrsg.com">Tommy.Rabassa@yorkrsg.com</a>
Donna Dandridge	HR/Admin. Assist.	804-775-0734	M-F 7:30-4:00	12:30-1:00	<a href="mailto:Donna.Dandridge@yorkrsg.com">Donna.Dandridge@yorkrsg.com</a>
Peggy Wash	Receptionist/1099-W9 Tech	804-775-0799	M-F 8:00-5:00	1:00-2:00	<a href="mailto:Peggy.Wash@yorkrsg.com">Peggy.Wash@yorkrsg.com</a>
LaShell Lawson	Fiscal Technician	804-775-0770	M-F 7:00-4:00	1:00-2:00	<a href="mailto:Lashell.Lawson@yorkrsg.com">Lashell.Lawson@yorkrsg.com</a>
Julia Brooks	WellComp Unit Manager	614-793-8000 ext 25485			<a href="mailto:julia.brooks@wellcomp.com">julia.brooks@wellcomp.com</a>
Claims Units					
Phone 804-775-0 + extension					
<b>Carolyn Reuter-Murray</b>	<b>Claims Supervisor</b>	<b>705</b>	<b>M-F 8:30-5:30</b>	<b>12:00-1:00</b>	<b><a href="mailto:Carolyn.Reuter-Murray@yorkrsg.com">Carolyn.Reuter-Murray@yorkrsg.com</a></b>
Ernest Somerville	Senior Benefit Coordinator	754	M-F 7:00-4:00	1:00-2:00	<a href="mailto:Ernest.Somerville@yorkrsg.com">Ernest.Somerville@yorkrsg.com</a>
Evangeline Cavanaugh	Senior Benefit Coordinator	756	M-F 7:00-4:00	12:15-1:15	<a href="mailto:Evangeline.Cavanaugh@yorkrsg.com">Evangeline.Cavanaugh@yorkrsg.com</a>
Lamar Whitehead	Benefit Coordinator	749	M-F 7:30-4:30	1:00-2:00	<a href="mailto:Lamar.Whitehead@yorkrsg.com">Lamar.Whitehead@yorkrsg.com</a>
Vacant	Assoc. Benefit Coordinator	751			
Debra Jenkins	Subrogation Specialist	750	M-F 7:45-4:45	12:15-1:15	<a href="mailto:Debra.Jenkins@yorkrsg.com">Debra.Jenkins@yorkrsg.com</a>
<b>Ian Clare</b>	<b>Claims Supervisor</b>	<b>703</b>	<b>M-F 7:30-4:30</b>	<b>1:00-2:00</b>	<b><a href="mailto:Ian.Clare@yorkrsg.com">Ian.Clare@yorkrsg.com</a></b>
Stuart Fulcher	Senior Benefit Coordinator	731	M-F 7:00-4:00	12:30-1:30	<a href="mailto:Stuart.Fulcher@yorkrsg.com">Stuart.Fulcher@yorkrsg.com</a>
Donna Hubley	Senior Benefit Coordinator	740	M-F 7:00-4:00	12:00-1:00	<a href="mailto:Donna.Hubley@yorkrsg.com">Donna.Hubley@yorkrsg.com</a>
Linda Hsu	Benefit Coordinator	743	M-F 8:30-5:30	12:00-1:00	<a href="mailto:Linda.Hsu@yorkrsg.com">Linda.Hsu@yorkrsg.com</a>
Ashley Bessie	Assoc. Benefit Coordinator	742	M-F 8:00-5:00	12:30-1:30	<a href="mailto:ashley.bessie@yorkrsg.com">ashley.bessie@yorkrsg.com</a>
<b>Brian Nixon</b>	<b>Claims Supervisor</b>	<b>782</b>	<b>M-F 8:00-5:00</b>	<b>11:30-12:30</b>	<b><a href="mailto:Brian.Nixon@yorkrsg.com">Brian.Nixon@yorkrsg.com</a></b>
Margaret Malzahn	Senior Benefit Coordinator	732	M-F 7:00-4:00	1:00-2:00	<a href="mailto:Margaret.Malzahn@yorkrsg.com">Margaret.Malzahn@yorkrsg.com</a>
Sheryl Nicholas	Senior Benefit Coordinator	708	M-F 7:30-4:30	12:15-1:15	<a href="mailto:Sheryl.Nicholas@yorkrsg.com">Sheryl.Nicholas@yorkrsg.com</a>
Mitchell Day	Benefit Coordinator	762	M-F 7:45-4:45	12:15-1:15	<a href="mailto:Mitchell.Day@yorkrsg.com">Mitchell.Day@yorkrsg.com</a>
Ivy Tsang	Benefit Coordinator	741	M-F 7:30-4:30	12:30-1:30	<a href="mailto:Ivy.Tsang@yorkrsg.com">Ivy.Tsang@yorkrsg.com</a>
Brandon Whittaker	Assoc. Benefit Coordinator	760	M-F 7:30-4:30	12:00-1:00	<a href="mailto:Brandon.Whittaker@yorkrsg.com">Brandon.Whittaker@yorkrsg.com</a>
<b>Janet Anderson</b>	<b>Claims Supervisor</b>	<b>783</b>	<b>M-F 7:00-4:00</b>	<b>1:30-2:30</b>	<b><a href="mailto:Janet.Anderson@yorkrsg.com">Janet.Anderson@yorkrsg.com</a></b>
Laurie Pugh	Benefit Coordinator	752	M-F 7:00-4:00	1:00-2:00	<a href="mailto:Laurie.Pugh@yorkrsg.com">Laurie.Pugh@yorkrsg.com</a>
Sherri Walker	Benefit Coordinator	753	M-F 8:00-5:00	11:30-12:30	<a href="mailto:Sherri.Walker@yorkrsg.com">Sherri.Walker@yorkrsg.com</a>
Hannah Taylor	Complex Med BC	784	M-F 8:00-5:00	12:30-1:30	<a href="mailto:Hannah.Taylor@yorkrsg.com">Hannah.Taylor@yorkrsg.com</a>
Stacy Fleming	Complex Med BC	715	M-F 8:30-5:30	12:30-1:30	<a href="mailto:Stacy.Fleming@yorkrsg.com">Stacy.Fleming@yorkrsg.com</a>
Cheryl Thornton	Benefit Coordinator	709	M-F 7:45-4:45	12:30-1:30	<a href="mailto:Cheryl.Thornton@yorkrsg.com">Cheryl.Thornton@yorkrsg.com</a>
Linda Olive	Benefit Coordinator	712	M-F 8:00-5:00	1:00-2:00	<a href="mailto:Linda.Olive@yorkrsg.com">Linda.Olive@yorkrsg.com</a>
<b>Angela White-Jenkins</b>	<b>Program Supp. Supervisor</b>	<b>704</b>	<b>M-F 7:00-4:00</b>	<b>12:30-1:30</b>	<b><a href="mailto:Angela.White-Jenkins@yorkrsg.com">Angela.White-Jenkins@yorkrsg.com</a></b>
Cleo Williams	Benefit Coordinator	706	M-F 8:00-5:00	1:00-2:00	<a href="mailto:Cleo.Williams@yorkrsg.com">Cleo.Williams@yorkrsg.com</a>
Brigitte Padron	Benefit Coordinator	733	M-F 7:00-4:00	12:30-1:30	<a href="mailto:Brigitte.Padron@yorkrsg.com">Brigitte.Padron@yorkrsg.com</a>
Gayle Tribble	Benefit Coordinator	713	M-F 8:00-5:00	11:45-12:45	<a href="mailto:Gayle.Tribble@yorkrsg.com">Gayle.Tribble@yorkrsg.com</a>
Samantha DeJesus	Benefit Coordinator	780	M-F 7:00-4:00	12:30-1:30	<a href="mailto:Sam.DeJesus@yorkrsg.com">Sam.DeJesus@yorkrsg.com</a>

## Commonwealth of Virginia – Workers' Compensation Program

### Support Staff

<b>Margene Price</b>	<b>Support Supervisor</b>	<b>714</b>	<b>M-F 7:30-4:30</b>	<b>12:30-1:30</b>	<b>Margene.Price@yorkrsg.com</b>
Pam Harris	Claims Assistant	779	M-F 7:30-4:30	1:00-2:00	<a href="mailto:Pamela.Harris@yorkrsg.com">Pamela.Harris@yorkrsg.com</a>
Kristyn Nicholas	Claims Assistant	777	M-F 7:30-4:30	1:00-2:00	<a href="mailto:Kristyn.Benoit@yorkrsg.com">Kristyn.Benoit@yorkrsg.com</a>
Blake Thompson	Clerical Support	771	M-F 7:30-4:30	12:30-1:30	<a href="mailto:Blake.Thompson@yorkrsg.com">Blake.Thompson@yorkrsg.com</a>
Tailor Pinkston-Wyatt	Clerical Support	718	M-F 7:30-4:30	12:00-1:00	<a href="mailto:Tailor.PinkstonWyatt@yorkrsg.com">Tailor.PinkstonWyatt@yorkrsg.com</a>
Rachel Benoit	Clerical Support	707	M-F 8:00-5:00	12:30-1:30	<a href="mailto:Rachel.Benoit@yorkrsg.com">Rachel.Benoit@yorkrsg.com</a>
Katrina McKnight	Clerical Support	757	M-F 7:30-4:30	1:00-2:00	<a href="mailto:Katrina.McKnight@yorkrsg.com">Katrina.McKnight@yorkrsg.com</a>

### Medical and Vocational Services

<b>Name</b>	<b>Title</b>	<b>Phone</b>	<b>Weekly Schedule</b>	<b>Lunch</b>	<b>E-Mail Address</b>
Dawn Mauro	Director, Dedicated Programs	804-775-0710			<a href="mailto:Dawn.mauro@genexservices.com">Dawn.mauro@genexservices.com</a>
Tiang Roberts	Program Coordinator	804-775-0775			<a href="mailto:Tiang.roberts@genexservices.com">Tiang.roberts@genexservices.com</a>
Adams, April	Vocational – Southwest Va	276-356-6879			<a href="mailto:April.Adams@genexservices.com">April.Adams@genexservices.com</a>
Adams, Diane	Vocational-Farmville	434-262-6771			<a href="mailto:DianeCote.Adams@genexservices.com">DianeCote.Adams@genexservices.com</a>
Allen, Lana	Medical - Richmond	804-399-2741			<a href="mailto:Lana.allen@genexservices.com">Lana.allen@genexservices.com</a>
Andaluz , Andrea	Medical - Richmond	804-926-6369			<a href="mailto:Andrea.andaluz@genexservices.com">Andrea.andaluz@genexservices.com</a>
Araya, Johnny	Medical - Richmond	804-307-2858			<a href="mailto:Johnny.araya@genexservices.com">Johnny.araya@genexservices.com</a>
Bowles, Belinda	Medical – Richmond	804-556-6516			<a href="mailto:Belinda.bowles@genexservices.com">Belinda.bowles@genexservices.com</a>
Catulle, Scott	Vocational - SW Virginia and MD	301-501-1691			<a href="mailto:Scott.catulle@genexservices.com">Scott.catulle@genexservices.com</a>
Coble, Chris	Vocational - Richmond and surrounding areas	804-295-6875			<a href="mailto:Chris.coble@genexservices.com">Chris.coble@genexservices.com</a>
Daniel, Cristy	Medical - Bristol, Abingdon SW Va	276-285-7112			<a href="mailto:Cristy.daniel@genexservices.com">Cristy.daniel@genexservices.com</a>
Deacon, Delilah	Medical - Roanoke	434-259-0507			<a href="mailto:Delilah.Deacon@genexservices.com">Delilah.Deacon@genexservices.com</a>
Doane, Julia	Medical – SW Virginia	276-706-7959			<a href="mailto:Julia.Doane@genexservices.com">Julia.Doane@genexservices.com</a>
Estrada, Desiree	Medical-NoVA	703-434-0566			<a href="mailto:Desiree.Estrada@genexservices.com">Desiree.Estrada@genexservices.com</a>
Fletcher, Jane	Medical- NoVA	202-740-1616			<a href="mailto:Jane.Fletcher@genexservices.com">Jane.Fletcher@genexservices.com</a>
Frye, Linda	Medical - Richmond	804-512-3019			<a href="mailto:Linda.frye@genexservices.com">Linda.frye@genexservices.com</a>
Fukushima, Eleanor	Vocational – Richmond	804-350-4861			<a href="mailto:eleanor.fukushima@genexservices.com">eleanor.fukushima@genexservices.com</a>
Glynn, Connie	Medical - Winchester, Harrisonburg	540-233-1714			<a href="mailto:Connie.glynn@genexservices.com">Connie.glynn@genexservices.com</a>
Heister, Nancy	Medical-Charlottesville	434-906-6645			<a href="mailto:Nancy.heister@genexservices.com">Nancy.heister@genexservices.com</a>
Hill, Marjorie	Vocational - Charlottesville	434-872-3417			<a href="mailto:Marjorie.Hill@genexservices.com">Marjorie.Hill@genexservices.com</a>
Hinders, Scott	Vocational – Williamsburg	757-810-3035			<a href="mailto:scott.hinders@genexservices.com">scott.hinders@genexservices.com</a>
Jurlando, Jennifer	Vocational- Richmond	804-614-7812			<a href="mailto:Jennifer.Jurlando@genexservices.com">Jennifer.Jurlando@genexservices.com</a>
Kellis, Lisa	Medical- Williamsburg	757-897-7347			<a href="mailto:lisa.kellis@genexservices.com">lisa.kellis@genexservices.com</a>
Laughlin -Farber, Michelle	Medical-Roanoke/Lynchburg	540-750-9724			<a href="mailto:michelle.farber@genexservices.com">michelle.farber@genexservices.com</a>
Lawson, Phil	Vocational- Richmond	804-384-6349			<a href="mailto:phil.lawson@genexservices.com">phil.lawson@genexservices.com</a>
Mason, Renee	Medical- NoVA	703-656-6434			<a href="mailto:Renee.Mason@genexservices.com">Renee.Mason@genexservices.com</a>
McDonald, Kim	Medical- Harrisonburg	540-271-3628			<a href="mailto:Kim.McDonald@genexservices.com">Kim.McDonald@genexservices.com</a>
McKinley, Linda	Medical – Richmond	804-432-0277			<a href="mailto:Linda.mckinley@genexservices.com">Linda.mckinley@genexservices.com</a>
Meade, Travis	Medical – Southwest VA	276-378-4698			<a href="mailto:Travis.meade@genexservices.com">Travis.meade@genexservices.com</a>
Monroe, Sarah	Medical - Lynchburg/Roanoke	434-942-1104			<a href="mailto:Sarah.monroe@genexservices.com">Sarah.monroe@genexservices.com</a>
Pendleton, Pamela	Vocational - NoVA	703-307-9906			<a href="mailto:Pam.Pendleton@genexservices.com">Pam.Pendleton@genexservices.com</a>
Regalado, Rudy	Medical - Richmond and Charlottesville	804-402-4325			<a href="mailto:Rudy.Regalado@genexservices.com">Rudy.Regalado@genexservices.com</a>
Romero, Julia	Medical - NoVA	571-308-3728			<a href="mailto:Julia.Romero@genexservices.com">Julia.Romero@genexservices.com</a>
Rosa-Pinera, Tracey	Vocational-NoVa	301-535-9509			<a href="mailto:Tracey.Rosa-Pinero@genexservices.com">Tracey.Rosa-Pinero@genexservices.com</a>
Schoeb, Christine	Medical - Richmond	804-683-5204			<a href="mailto:Christine.schoeb@genexservices.com">Christine.schoeb@genexservices.com</a>
Tropp, Shannon	Medical - Va Beach	804-454-5063			<a href="mailto:Shannon.Tropp@genexservices.com">Shannon.Tropp@genexservices.com</a>
Wagner, Lynn	Nurse Consultant	804-775-0778			<a href="mailto:Lynn.wagner@genexservices.com">Lynn.wagner@genexservices.com</a>
Wiltison, Sean	Vocational - Sw Virginia and MD	240-727-8212			<a href="mailto:Sean.wiltison@genexservices.com">Sean.wiltison@genexservices.com</a>
Wirstrom, Lisa	Medical – Va Beach	619-884-7430			<a href="mailto:Lisa.Wirstrom@genexservices.com">Lisa.Wirstrom@genexservices.com</a>
Young, Kim	Medical – Va Beach	757-810-3126			<a href="mailto:Kimberly.young@genexservices.com">Kimberly.young@genexservices.com</a>
Claudette Minnicks	Ricoh Copy Center	804-775-0719	M, W, F 7:30-4:30	1:00-2:00	<a href="mailto:Ricoh.COV@yorkrsg.com">Ricoh.COV@yorkrsg.com</a>